Bampton Medical Practice

PPG Meeting 9/4/24 at 16h00

Minutes

* Present: John Ordish, Jeff Knight, Pauline Evans, Robert Chapman, Pauline Hawkins
* Apologies: Nil
* Minutes of last meeting were approved and signed off.
* Welcome Pauline Hawkins who has joined the PPG
* Financial status of surgery and pressure on GPs

TW produced a table reflecting GP consultations in March 2024. 1 session is contractually 4.16 hours, although the GP’s work longer than that to complete the work load. The average appointments per session was 18. The BMA recommend that GP’s have no more than 14 consultations per session in order to perform safely, so this reflects the pressure that GP’s are under. Extra admin work not reflecting in these figures include blood reviews, letters, insurance requests, secondary care requests, claim forms, sick notes and patient referrals.

NHS England granted a 2% increase in funding (same as 2023). Minimum wage increase by 10.9% in April 2023 and 9.8% in April 2024. Utility costs increased by 360% in 2023-24.

The practice had had to cut costs wherever possible to remain viable and there are no funds to employ extra staff.

* Communication at Carterton Surgery

PPG information and minutes can be found on the website via this link: [Bampton Medical Practice - Patient Participation Group (PPG)](https://www.bamptonmedicalpractice.co.uk/ppg.aspx?p=K84010&t=1&high=ppg)

Photos of the staff will be displayed on the Carterton Notice Board by the end of April

Information Pamphlets will be taken across to Carterton for patient use.

Bampton Information letter will be re-distributed to all PPG members for distribution at various notice boards and local magazines in their villages

TW to contact Carterton Town Council to request if we can display practice information on their notice boards.

* Emergency Eye appointments in Carterton

Carterton Opticians have a walk-in service

* The NHS App

TW to send NHS app posters to Carterton for display

* Lack of patient appointments – possible solutions

The welcome message on the telephone answer service is useful, and reception staff have been trained to re-direct patients to other services where appropriate. Information on staff availability will be re-distributed amongst the PPG members for circulation.

* Items to be added to the notice board

See above

Date for next meeting 2 July 2024 at 16h00